

A hand is shown holding a stylized white cloud icon. The background is a warm, orange-toned gradient. In the upper left, there are two large, stylized orange 'C' characters. The text 'Cloud Connect' is written in white, with 'Cloud' on the top line and 'Connect' on the bottom line, both in a bold, sans-serif font.

Cloud Connect

Dedicated connections between your network and your cloud services can increase the performance, reliability and security of cloud applications and workloads.

Find out how you can benefit.

serviceteamit

ONLINE

www.serviceteamit.co.uk
info@serviceteamit.co.uk

ADDRESS

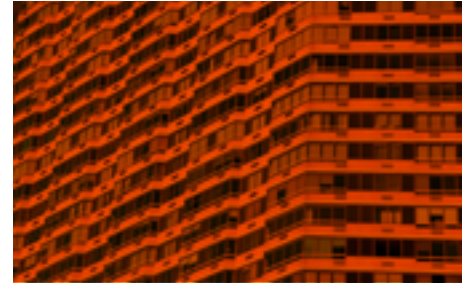
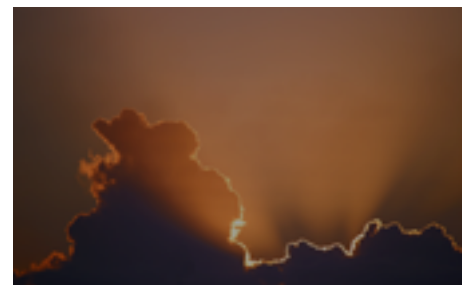
Birmingham Research Park
97 Vincent Drive, B15 2SQ

TELEPHONE

0121 468 0101

Connect directly to your Cloud

Serviceteam IT's Cloud Connect service enables users to connect with their chosen Cloud Service Provider. Cloud Connect creates a secure, resilient connection so that our customers can effectively connect their network into their virtual network at their Cloud Service Provider.



KEY FEATURES & BENEFITS

Our private dedicated connectivity bypasses the public Internet, enabling your network to benefit from predictable latency and high performance access - from your premises or Data Centre, right to your Cloud Environment.

SECURITY

Secure network access is an essential component of cloud computing. As well as bypassing the public Internet, Serviceteam IT's Cloud Connect Services also comes with a range of Security Accreditations. Thus ensuring your organisations data stays safe.

RESILIENCE

When you connect directly, you won't need to worry about fibre cuts or path diversity. This enables your business-critical functions to stay online around the clock with up to 99.999% uptime as guaranteed by pro-actively monitored Service Level Agreements.

PERFORMANCE

In creating a dedicated, direct and private connection that is not shared by anyone else, consistent high level performance is enabled. Meaning there can be significant improvements in quality end-user experience, on top of a fast, efficient, and reliable service.



Technical Features

- Connect to AWS, Microsoft Azure, Office 365 or virtually any Cloud Service Provider.
- Dedicated bandwidth and predictable low latency.
- Connect centrally or from a dedicated Site.
- Take dedicated routes to Cloud over a single physical connection.
- Choose from a range of bandwidths; up to 1Gbps, to suit the needs of your business.
- Fully scalable capacity.
- Mesh your selected Cloud Service Providers by selecting dedicated routes between them.
- Fully redundant connections by design.



Solution Benefits

- Consistent high level performance, delivering significantly improved end user experience.
- Fast, efficient and reliable service delivery backed by stringent Service Level Agreements.
- Ease of interoperability, making the complex appear simple.
- Flexible service to scale in line with your business needs.
- Seamless user experience without interruption to the Cloud Service Provider of choice.
- Reassurance that the user connection is safe and not subject to the risks of the public Internet.
- Significant cost savings with no need to take additional network options.
- You are in control because we deliver Cloud Service Provider connectivity to your sites as required by your organisations needs.

What do we specialise in?



CONNECTIVITY

The team have vast experience in finding the right connectivity solution that works for your organisation, including **Fibre Ethernet**, **Amazon** or **Azure Direct Connect**, and **Smart Networks** to simplify network management.



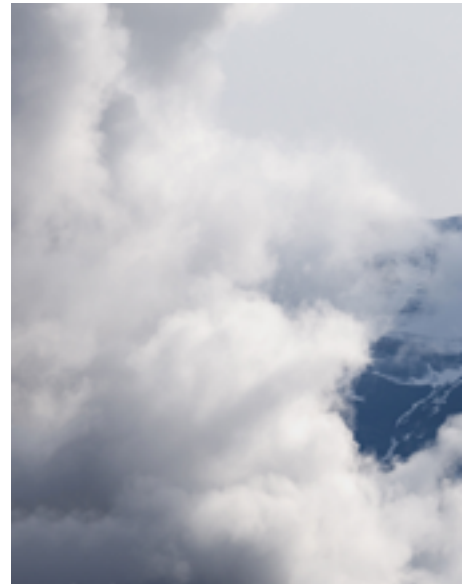
COMMUNICATION

Innovative ways to improve communications using the Internet and cloud are increasingly widespread. Serviceteam IT can improve voice, data, email, and document management with **IP Telephony**, **Exchange** & **Sharepoint**.



CONTINUITY

In the face of growing external threats, ensuring your business can continue operations is essential. Serviceteam IT can identify vulnerabilities and implement solutions that maintain **compliance**, **security**, and **continuity**.



CLOUD

Enhance productivity, communication, and scalability. Harnessing platforms such as **Amazon Web Services**, **Office 365**, and **Azure** for compute, storage & content, database, networking, analytics, management & reporting.

What can we do for you?

Serviceteam IT draws upon over 20 years of experience to design and deliver bespoke connectivity, network, and telecoms solutions for your organisation.

Serviceteam IT design and deliver sophisticated connectivity, network, and telecoms solutions. We get to know our clients inside out so we can design custom solutions with a single point of contact for delivery and management.

The objective is to simplify your business environment into an intuitive user friendly one where owners and senior managers have an understanding of their IT ecosystem and are comfortable that it is supporting the business.

It is our ambition to remove the mystery that surrounds IT and Communications so you have a clear understanding of what you are purchasing, why you are purchasing it and what benefits it will bring you.

This allows us to make the right recommendations to our customers to ensure that their IT and Communications is supporting their business strategy. Our services and solutions methodology exists to enable your IT and com-

munications consumption to find the best fit for your organisational needs, supporting your objectives, delivering value, and focusing on results.

If you would like additional information or would like to speak to someone about how you can benefit from IP Telephony, there are a number of ways to contact us:

☎ 0121 468 0101

✉ info@serviceteamit.co.uk



UNLIMITED

Unlimited SIP trunks, with the option to upgrade bandwidth to support more



RELIABILITY

Up to 99.999% uptime as guaranteed by Service Level Agreement



EXTENSIBILITY

Our infrastructure can easily grow, adapt, and scale with your business



CONTINUITY

Network designed with appropriate contingency options to ensure uptime



SUPPORT

24/7 support from our dedicated fault management team



RESILIENCE

A resilient connect to minimise downtime, delay, packet loss, & jitter



MAINTENANCE

Hardware maintenance included within standard service



COST SAVINGS

Do away with expensive hardware, switching, and set-up costs



COMPLIANCE

Full IPv4 and IPv6 compliance means you can continue to communicate.



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